



**CHIC[®]
OLOGY**
HOME

chicology_{custom}

Email : info@chicology.com
Website : www.chicology.com
Phone : 909 786 4916
Fax : 626 810 5459
Add : 634 S. Hambledon Avenue
City of Industry, CA 91744

Chicology “3-3-3” Limited Lifetime Warranty

• Roller Shade • Panel System • Roman Shade • Vertical Blinds • Wood & Faux Wood Blinds • Cellular Shades •

Type of Damage	>	Length of Warranty
Manufacturing Defects	>	Lifetime
Cords	>	3 years
Vertical vanes	>	3 years
Fabric	>	3 years

COVERED :

All shades and blinds are warranted against manufacturer defects in materials or workmanship, provided :

1. You are the original purchaser of the products.
2. The product was properly installed according to instructions.
3. The product was made or assembled exclusively from Chicology's materials and components.

Components and brackets.

Repairs and/or replacements will be made with similar or like parts.

NOT COVERED :

1. Chicology does not cover consumer damages caused by accidents, alterations, misuse, and abuse of the products, or damages from pets or insects.
2. Damages resulted from removal and reinstallation in the same or any other window applications.
3. Damages caused during measurement, installation, cleaning, and/or maintenance of your blinds and shades.
4. Any incorrect measurements will not covered by the warranty and non-refundable.
5. Any yellowing or cracking of plastic parts due to normal wear and tear.
6. All fabrics can lose their original intensity due to prolonged exposure to these elements: direct sunlight, wind, water/moisture, salt air, high humidity.
7. Some natural fabrics have variations in color, grain and texture. These variations should in no way be considered flaws or defects, as they are part of the natural beauty of the fabric. Fraying is considered normal wear and tear, and is not covered by the warranty.
8. High humidity may cause wood slats to warp.
9. Colors may vary from lot to lot and replacements may not match exactly to previous shades.
10. All cords will eventually wear out.

TO REPORT SHIPPING DAMAGES

If damage occurred during shipping, we are required to collect photo documentation of damaged packaging and merchandise for all claims.

Immediately report damages within 14 calendar days by phone to 866.999.6188 or else your claim for damages may be denied.

OBLIGATIONS TO THE CONSUMER

The obligations of Chicology are limited to the repair or replacements of parts or products found to be defective.

Chicology will determine if the product is defective or not and may replace the product.

Any defective customized products can be exchanged but are non-refundable if still under warranty.

Chicology is not responsible for shipping or labor costs

(such as measuring, installing, reinstalling, and taking down the above stated products).

CHICOLOGY SHALL HAVE NO LIABILITY WHATSOEVER FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES.

Some states do not allow the exclusion or limitation of incidental or consequential damages, so this limitation or exclusion may not apply to you.